



March 16, 2020

Dear Residents and Family.

We have received questions regarding a few items that we'd like to address, including supplies and medications.

Two weeks ago, we prepared by ordering extra medical supplies and disinfectants, as well as extra food. We have been in contact with PharmScript, our contracted pharmacy, and they have ordered additional medications to support residents at The Piper if the need arises.

Our Nurse Practitioner and Medical Director with Kansas City Medicine Partners continue to provide support to the residents. To minimize exposure to COVID-19 (Coronavirus), we will be using telemedicine in the near future.

We are continuing to screen staff coming in and out of the building. We take our screening protocols very seriously to minimize exposure to the residents and each other.

At this time, our nurses cannot call each family member each week to give updates. The nurses' primary responsibilities are to screen residents daily and continue to provide care and oversight of all residents. If there is an emergency, the Durable Power of Attorney will be notified as per our standard protocol.

We will continue to send weekly emails to families and inform residents of any changes. As we continue to follow developments with the Coronavirus, we will provide updates as necessary.

To help us streamline communication, please call the front desk at 913-400-7006 with questions and we will do our best to answer them in a timely manner.

A big thank you to families for being supportive during this time.

Sincerely,

Heather Callahan  
Community Leader