



March 19, 2020

Using FaceTime, Skype and Video Calls

Options for Video Calls

- **FaceTime**—this works only between Apple products (iPhone, iPad); it does not work between Androids or if one person has an Apple and the other has an Android.
 - To make a FaceTime call is very simple. Find the contact in your phone, pull up their name and info, click on the “FaceTime” icon.
 - You can also use the built-in FaceTime app on your phone and find your contact there to connect.
 - If your mom or dad does not have a cell phone, but you would still like to FaceTime with them, you will need to coordinate with your House or Household Coordinator. Please keep in mind, some times will be harder to schedule than others because staff still need to complete their daily responsibilities.
 - Consider providing your mom or dad with an iPad or iPhone if you would like to FaceTime with them daily. Currently iPads are marked down significantly. A bonus to residents having their own iPad would include being able to play games or stream video content.

- **Duo**— Duo is just like FaceTime but between Android phones, which includes every other phone besides an iPhone (excluding flip phones).
 - Similar to FaceTime, find the contact in your phone, pull up their name and click on the “Video Call” blue button.
 - You can also open the built-in Duo app on your phone and find your contact there to connect.
 - If you have a Samsung Galaxy tablet or Amazon Fire, you can also use the Duo app to use Facetime.

- **Skype**—There are a variety of video call programs, but Skype is the most well-know. Skype can be done through Apple and Android phones by downloading an app, or through a desktop or laptop computer.
 - Go to www.skype.com or download the app on your phone.
 - You and your family member will both be required to create accounts in order to connect.
 - Follow the instructions through the app or on the website.