



April 14, 2020

Dear Families,

In times like these, communities come together. At The Piper, we are seeing gestures of kindness from our neighbors, community partners and family members.

The Piper School District donated food trays when we needed them so residents could easily have room service. We've received dozens of homemade, reusable face masks that have been put to good use. And our steadfast community partners, as well as family members of residents, have donated supplies and delivered snacks to staff. For all those considerate acts and more, we extend a big thank you.

We have heard from many families asking how they can help support us during this crisis. Here are a couple of options that would bring a smile to our faces:

- Drop off pre-packaged snacks, food items for staff
- Start a car parade around the building to cheer on staff and residents, who can watch from their windows
- Create posters and messages of encouragement and appreciation for staff that can be displayed on our property
- Donate scrubs if you have any extra
- Make more face masks, as we can always use them
- Help us start a vegetable garden in our backyard
- Donate puzzles (large pieces of 50 or less for Memory Support; 300 pieces or less for Assisted Living), DVDs and games for residents
- Donate to our **Helping Hands COVID-19 Employee Relief Fund**, which will assist employees with hardships endured from the Coronavirus (ie: paying for utility bills, rent, mortgage and medical bills related to COVID-19). Employees will submit applications stating their hardships and money will then be disbursed directly to the billing company. Donations can be submitted by check made out to The Piper with "Helping Hands Fund" in the memo.

We cannot tell you how much we appreciate you thinking of us and our staff.

Sincerely,

Heather Callahan
Community Leader