



April 17, 2020

Dear Families,

As you all know, our whole goal has been to decrease exposure to COVID-19 to the residents at The Piper. Therefore, under the guidance of our Medical Director, we will now be using an isolation area for any current resident returning from the hospital or moving into The Piper.

We do not have a positive case in our community, but we know COVID-19 is rampant in Wyandotte County so we need to implement these practices to keep it out.

We have identified a specific section of apartments in one of our Households as our isolation unit. This area has been completely separated from the rest of the House. Any new resident moving in and any resident returning from the hospital or emergency room will be placed in the isolation section for 14 days, per CDC guidelines.

During this time, the staff will be consistent to this area and will not be shared to provide care to any other residents. The staff will wear full PPE (personal protective equipment) for each resident during the quarantine period. Residents will be screened twice a day for COVID-19 symptoms.

This does not mean the residents temporarily staying in these apartments have COVID-19. We are just taking precautions. After the quarantine period is up and there are no COVID-19 symptoms, the resident will return to his or her apartment.

Thank you for everyone's patience.

Sincerely,

Heather Callahan  
Community Leader