



April 27, 2020

Dear Families,

It has been 46 days since we put into effect our No Visitor ban at The Piper. We recognize that this has been a challenge for you not to visit your loved ones in person, and it doesn't help that there is no end in sight.

Kansas Governor Laura Kelly's stay-home order ends on midnight May 3, 2020 and businesses in Wyandotte, Leavenworth and Johnson Counties will reopen on May 4. However, The Piper will not be reopening our doors to visitors on May 4.

The Piper Assisted Living & Memory Support is regulated by the Centers for Medicare and Medicaid Services (CMS) and Kansas Department for Aging and Disability Services (KDADS). We will continue to follow our No Visitor ban until we are instructed otherwise.

The highest concentration of COVID-19 cases in the state remains steady in Wyandotte County, according to the Kansas Department of Health and Environment (KDHE). There are also two clusters of COVID-19 outbreaks in communities close to The Piper.

We want to remind you why we are continuing to keep our doors closed to visitors, and that is to minimize exposure to the dangerous and deadly COVID-19. Seniors are an extremely high-risk population. As we have seen from our neighboring communities, this virus is highly contagious and can spread quickly.

As of right now, we do not have any confirmed cases of COVID-19 in our building. We continue to follow protocols to reduce exposure to the virus and protect residents at The Piper.

A gentle reminder—if you are dropping off items for your family, try to bring them all on one day, rather than multiple times per week. Currently, our drop off times are Monday through Friday from 10 AM-2 PM and Saturdays 10 AM-12 PM. We do not have drop off times on Sundays. These specific hours are in place so we can work around a cleaning and sanitizing schedule and maintain an effective screening process for staff.

Sincerely,

Heather Callahan
Community Leader