



May 8, 2020

Dear Families,

We know you miss your loved ones and we want to make sure you can visit with them. Therefore, we will follow similar protocol as Mother's Day weekend throughout the coming weeks for all residents.

Families will have a designated visiting spot at our lobby window. Residents will stay inside in the lobby behind the screen and families will remain outside.

Our standard visiting hours will be Monday through Friday from 10 AM-12 PM and 1-3 PM, although exceptions can be made. We are scheduling visits in 30-minute increments and appointments are required.

To make an appointment, please call the main number, 913-400-7006 between 9 AM-5 PM. Please make sure you speak with someone and do not leave a voicemail to set up an appointment. You can set up an appointment one day to one week in advance.

We have a lot of residents at The Piper and we feel that scheduling these appointments will ensure you have a successful visit with your loved one.

For residents in Rosedale and Armourdale, you do not need to schedule appointments and can meet through the gate in the backyard. However, we would appreciate if you coordinate with us so we can make sure your mom or dad is ready to see you.

For all families, you must wear face masks and maintain a 6-foot distance.

We know you want to come in and hug your family member or sit down for a cup of coffee with them. We hate this as much as you do! But we need to remain diligent in our practices to reduce exposure to a virus that threatens the population we love and serve. Thank you for your cooperation.

Sincerely,

Heather Callahan  
Community Leader