



May 19, 2020

Dear Families,

As businesses around us begin to open, we continue to have a No Visitor policy in place. We know that has prevented Home Health representatives from coming in to see your loved ones.

Moving forward, we have made an agreement exclusively with Faith Home Health. This will help keep our exposure to COVID-19 low by not allowing multiple providers going to multiple communities and then coming to The Piper.

Faith Home Health will send a dedicated physical therapist and PT assistant who will come solely to The Piper and no other communities. The therapists from Faith Home Health will follow our protocol and act as if they are internal staff.

If you are interested in your loved ones receiving services, please call the front desk to have their name added to the list and we will discuss with their physician. Faith Home Health will be accepting all insurances right now, but please make sure we have current Medicare and supplemental insurance cards on file.

If your mom or dad has received services from another home health agency in the past, they can still switch over to Faith Home Health.

We are very excited to continue working with Faith Home Health. This partnership allows us to limit the number of people who come into the building, while making sure residents' needs are being met.

Feel free to email info@thepiperlife.com if you have any questions.

Sincerely,

Sheila Perkins-Koch
Director of Nursing