



July 2, 2020

Dear Families,

Since there has been a reopening phase in the state, we have seen an increase in doctor's appointments being set up. We want to advise that we are under high exposure risk for COVID-19 with residents coming and going.

Effective immediately, all appointments must be done through telemedicine. This includes specialists and lab work.

Here is how telemedicine will work:

- Families will need to contact us with the doctor's name and number so we can set up the appointment. Please contact the front desk 913-400-7006.
- Please provide multiple windows of time that would work with your schedule, as it can be tricky to coordinate a time that works for everyone.
- Once we receive the link to the meeting from the doctor's office, we will then forward that on to the family member to be part of the telemedicine call.
- We have set up a designated area for residents to have these appointments.
- After the appointment, we will ensure the resident's updated orders are faxed directly to us.

It's important to remember that COVID-19 is not over. Wyandotte County continues to have the highest number of COVID-19 cases in Kansas and adds new cases every day. We remain diligent in our precautions at The Piper, to protect all the residents and keep this dangerous virus out.

Now more than ever, we need to consider this isn't just about one individual, but about keeping more than 100 seniors in the building safe.

Thank you,

Heather Callahan Sheila Perkins-Koch
Community Leader Director of Nursing