



September 28, 2020

Dear Families,

We have been in this pandemic for seven months and have successfully kept COVID-19 out until this point. Unfortunately, we have been informed that five residents in the same household and four employees have tested positive. Those families have been notified immediately and the house has been declared an Isolation site. As an immediate response to protect the health and safety of all residents at The Piper, we have locked down all houses.

After we learned of one positive employee, we began testing the two houses believed to have had the most exposure Saturday evening. We are continuing to test all residents and staff at The Piper and should be done later today. We are receiving test results back in batches and will communicate with families as we receive them.

We would like to stress that our foremost goal is to provide for and ensure the safety and wellbeing of the residents. The Piper has effective infection control protocols in place to mitigate the spread of COVID-19 throughout the community. We are also in close communication with the local and state health departments. Out of abundance of caution, we are increasing our monitoring of COVID-19 symptoms and using disposable PPE when caring for residents.

As you know, we have been preparing for months for the possibility of COVID-19 entering The Piper. As the incidence of the virus continues to increase in Wyandotte County and throughout the Midwest, unfortunately we are no longer in the position of preventing COVID-19 and are now actively seeking to contain it.

We will update you as soon as we can with any changes or developments.

Sincerely,

Courtney Kabot
Director of Marketing