



October 5, 2020

Dear Families,

We just wanted to send out a reminder that we are testing everyone in the building again for COVID-19. We hope to have all residents and staff completed by today or early tomorrow.

We have done a few sporadic COVID tests for staff and residents over the past couple of days that have all come back negative.

Since we submit the tests at various times through the day, the results return to us in batches. We will be notifying family members and DPOAs over the next couple of days when we get the test results back. Please be patient with us as we are trying to test all residents and staff, as well as communicate with many family members.

Some friendly reminders:

- Window visits and drop offs are still suspended. We will notify you when that changes. In the meantime, please leave items in the bin outside.
- We ask you to please stop sending or ordering perishable items that need to be delivered to residents immediately. As we mentioned in the last email, staff are required to stay on their houses and the front desk personnel are not able to go into the houses, which makes a timely deliver difficult. In addition, our front staff members do other tasks away from the door, so there might not be someone to answer the delivery person.
- For residents who would like to vote absentee, we will be distributing Applications for Advance Ballot by Mail to residents to be completed and mailed out by this Friday.

Sincerely,

Courtney Kabot
Director of Marketing